

TRANSFORMATION & DIGITALISATION

Connect change. Deliver digitalisation.

New systems also change tasks, data flows and responsibilities. Digitalisation therefore requires more than a technical introduction. We help connect the starting point with the target state, clarify dependencies and introduce changes into everyday work through manageable steps.



Clarify the target state and need for change

We consider business processes, existing systems and organisational constraints together. A target state describes the problems to be solved and capabilities to be developed. Action areas are prioritised by benefit, effort and dependencies. Open questions, gaps in data and assumptions remain visible rather than being hidden behind an apparently complete plan.



Connect systems, data and processes

System introductions and migrations require business requirements, data quality and interfaces to fit together. We coordinate alignment between specialist departments and technical partners. Testing, access rights, operational needs and transitions are considered early. Automation and suitable data or AI applications are assessed against the actual workflow and conditions for responsible use.



Include people and operational transition

Change becomes effective when responsibilities, working methods and knowledge develop with it. We support role clarification, communication, pilots and knowledge transfer. Feedback from actual use informs the next steps. Introduction, stabilisation and handover are treated as connected activities; remaining risks and follow-up measures stay visible.

From initial situation to handover.

1 Understand the starting point

We clarify objectives, participants, constraints and existing documentation. Assumptions and unanswered questions remain visible. This creates a shared foundation before tasks and technical solutions are defined.

2 Agree scope and approach

We align scope, responsibilities, milestones and decision paths. Progress and acceptance criteria are identified early. The plan reflects available capacity and the mandate agreed with your organisation.

3 Deliver and maintain visibility

We coordinate work packages and interfaces and contribute to agreed tasks. Risks, changes and dependencies become visible. Decisions and next steps are discussed with the people responsible for delivery.

4 Review and hand over

We bring together results, documentation and open items. Knowledge transfer, operational ownership and follow-up actions are clarified. Handover reflects the agreed requirements and the actual conditions of use.

Suitable application areas

- Digital business and office processes
- System introductions and data migrations
- Changes in operating models and organisations
- Pilots, deployment and stabilisation

The right role for your initiative.

BestExperts provides targeted advice, active project support or temporary leadership. The responsibilities we assume are agreed in the assignment. We connect technical, organisational and commercial perspectives and work with your specialist departments and existing partners. Tasks, results and the boundaries of our contribution remain clear. Your needs, available resources and the agreed review and decision paths determine how we work together.

BestExperts GmbH · Am Technologiezentrum 5 · 86159 Augsburg · Germany

office@bestexperts.gmbh · bestexperts.gmbh